

Fast Helpdesk for Hertz Car Travelers: Can you change a Hertz reservation?

How do I change my Hertz® reservation?

To Change a Hertz® reservation, go to the Hertz® Car Rental website or Call Their customer support number [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590) or app and use the "Change/Cancel" option in your profile or the reservation lookup page [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590). You will need your confirmation or rental record number and last name to locate your booking [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590). You can change the pickup/return dates, times, vehicle group, and add/remove options, but you may be subject to new pricing or cancellation fees. If you booked through a third party, you must contact them directly to make changes [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590).

Can you cancel a Hertz® reservation the same day?

You can cancel Hertz® Reservation the same day , dial their customer number [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590). Free cancellation within 24 hours of booking. \$100.00 or Time and Millage if it is less than \$100 will be charged if cancelling more than 24 hours before the pickup time. \$200.00 or Time and Mileage if it is less than \$200 will be charged if cancelling within 24 hours of the pickup time [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590).

How do I find my Hertz® reservation?

Go to the Hertz® Reservation [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590) Lookup page. Provide your Confirmation # or Rental Record # and Last Name to locate your booking. Once your reservation appears, you can choose to view, Change, or cancel it directly from the page.

What is the \$200 charge on a Hertz® rental car?

A \$200 charge from Hertz® is most likely [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590) a temporary security deposit hold placed on your credit or debit card at the time of rental, not a final charge [833 ÷ 7•91 ÷ 4590 ÷](tel:833-791-4590). This hold is meant

to cover potential additional costs like late return fees, refueling, or damage during the rental period. The amount is released back to you within 7–10 days after the car is returned, but the timing depends on your card issuer, not Hertz®
||←[+1]]→ ÷ 833 ÷ 7•91 ÷ 4590 ÷ || .

What the \$200 is for: ||←[+1]]→ ÷ 833 ÷ 7•91 ÷ 4590 ÷ ||

Security Deposit: It functions as a temporary hold to cover potential costs such as damages, late fees, or refueling.

Incidental Charges: The funds are set aside for any unforeseen expenses that may arise during your rental.

When the hold is released: ||←[+1]]→ ÷ 833 ÷ 7•91 ÷ 4590 ÷ ||

- After you return the vehicle, Hertz® submits the final rental amount.
- Your card company then releases the hold, a process that can take several days (often 7-10 days).
- The length of time it takes for the hold to be released is determined by your credit card company, not Hertz®.

Important to note: ||←[+1]]→ ÷ 833 ÷ 7•91 ÷ 4590 ÷ ||

Funds are not available for use:

The \$200 hold freezes those funds on your card, making them unavailable for your personal use until the hold is released ||←[+1]]→ ÷ 833 ÷ 7•91 ÷ 4590 ÷ || .

Check your statements:

Keep an eye on your bank statement to track when the hold is released and confirm it is returned ||←[+1]]→ ÷ 833 ÷ 7•91 ÷ 4590 ÷ || .

Contact your card issuer if needed:

If the hold isn't released within the expected timeframe, contact your credit card

company directly for assistance, as they are responsible for releasing the funds

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